

ANNOUNCEMENT

HEDNO would like to announce to all consumers that our crews have now restored the serious damages at the Electricity Distribution Network at the areas that were affected by Ianos cyclone. At the same, they are continuing works for the reconnection to the network of a few areas, whereto access was until recently not possible, as well as the restoration of some Low Voltage isolated damages.

HEDNO's crews were fully equipped with enhanced staff right at the very start of the outbreak of Ianos in order to be able to immediately respond by transferring to all geographical areas that were to be affected by the cyclone as per the forecasts that had been provided by the Hellenic National Meteorological Service - namely, Western Peloponnese, the Ionian Islands, Central Greece and Attica - with the Company's Administration having appointed 830 persons including partner contractors and 130 special vehicles for the execution of the works.

With the outbreak of the cyclone and amidst difficult circumstances, HEDNO proceeded immediately with preparing the transportation of crews, all necessary equipment and materials, from areas that were not significantly affected to the areas that were severely afflicted, namely the islands of Kefalonia, Zakynthos and Ithaki and the Prefecture of Karditsa.

On the islands of Kefalonia, Zakynthos and Ithaki, the crews inspected and fixed more that 450 points at the Network that suffered severe damages, such as broken poles and pipes, whilst also working hard for removing the trees that had fallen on the Network. Restoration works were regarding the Medium and Low Voltage network of a total length of 1,148 km and 1,771 km respectively, which supply 56 Medium Voltage customers and 63,300 Low Voltage customers. Active accounts have been reconnected at all three islands at about 97%.

At the Prefecture of Kardotsa, the profound destruction caused the failure of electricity supply for 29,000 accounts across the Prefecture. Out of these, approximately 6,000 were on the mountain network which suffered extensive damages, while 23,000 were regarding the Medium and Low Voltage network of Karditsa and Mouzaki, which overflow with water at a length of 40 km and 100 km respectively. In total, the crews of HEDNO inspected 300 km of overhead Medium Voltage network and 100 km of overhead low voltage



networks in the area, with the support of a special drone. Active accounts have been reconnected at an about 99% extent.

Please note that our crews have worked in very rough conditions to manage water pumping for the reconnection of 114 underground substation that had been cut out of order in the city of Karditsa. Due to this extreme weather phenomenon, HEDNO has already implemented a gradual restoration plan for most substations, considering that their presence into a wet environment for a long period of time increases the risk for further failures in near future.

HEDNO's CEO Mr A. Manos and the entire Administration, would like to warmly thank all staff and executives at the Company, all partner contractors and all partner who participated this coordinated effort and worked hard on a 24-hour basis over the last few days to achieve the quickest possible restoration and reconnection of all areas.

HEDNO's crews that are still needed will remain at the affected areas for as long as it is necessary to ensure restoration for all isolated damages and the reconnection to the network of all consumers.

Athens, 22 September 2020

Press Office