

## Announcement

## Announcement regarding the power supply issues caused by Storm Bora

HEDNO has mobilized all their technical staff, including all partner contractors, since the early outbreak of Storm Bora that swept across the country yesterday. We have currently restored the majority of damages in the Grid in the areas that were affected by the storm.

However, in some areas in Thessaloniki and Halkidiki, our crews continue to work hard to restore some extensive damages, although these affect a small number of customers (supplies). In some cases, the restoration of damages is quite challenging, mainly for safety reasons and given that access at some points is difficult.

Customers are reminded that for safe power re-connection, they must carefully check that all internal electricity installations are operating properly and securely. For buildings or homes that have damages due to flood, re-connection must take place after obtaining a Licensed Electrician Certification (LEC) which must be first submitted to our Company.

Athens, 2 December 2024

**Press Office**