

Communication

Application of the Residential Off-Peak Rates for the 2024-2025 winter season

HEDNO would like to remind you that for customers who participate in the residential time-based split-hour rates (night tariff), this year, as always, the tariff will apply from 1 November 2024 up to 30 April 2025, as follows:

- 02:00-08:00 and 15:00-17:00, for customers who are connected to the Network of the Mainland and the islands interconnected therein.
- 02:00-08:00 and 15:30-17:30, for the non-interconnected island customers.

Consumers who wish to receive more details may contact their Supplier.

For customers who participate in the residential time-based continuous rates (night tariff), the existing 23:00 to 07:00 option still applies.

Please note that the continuous option (23:00 to 07:00 for the whole year) does not apply anymore for new consumers and continues to apply only for consumers who are already participating in it. Consumers who use the continuous option may move to the split-hour option if they wish to do so, but they will not be able to switch back to the continuous option.

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