



HEDNO

Press Release

Ongoing update on electricity supply issues in fire-affected areas

In continuation of our updates regarding the electricity supply disruptions caused by the fires in northeastern Attica, HEDNO announces that restoration efforts are progressing rapidly in Varnavas, Marathon Lake, Kalendzi, Grammatikos, Stamatou, Penteli, Vrilissia, and Halandri. In Daou Penteli, most of the damages to the network have been recorded. Medium Voltage lines there will be restored by tomorrow and Low Voltage customers will be reconnected to the grid by the end of the day.

By the end of the day today, power will have been restored to all affected areas, with the exception of approximately 800 customers who will be re-energized shortly thereafter.

Our technical staff, now enhanced with additional crews from across the country, totaling approximately 400 members, is working tirelessly to continue the damage restoration efforts.

INSTRUCTIONS FOR SAFE RECONNECTION TO THE NETWORK

Following the restoration of the Medium Voltage Network in areas affected by the fires, and with ongoing efforts to repair Low Voltage supplies, HEDNO advises all consumers whose homes or businesses have been damaged to exercise caution. Before reconnecting to the network, please ensure that all internal electrical systems are thoroughly inspected and deemed safe by a qualified technician.

To ensure that all buildings are safely reconnected to power supply, it is essential that internal facilities and all components—such as the electrical panel, meter, and earthing—are functioning correctly.

These checks are essential, as random or unchecked reconnections may pose serious risks, including electric shock, fire, and damage to devices.



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For cases where HEDNO needs to perform reconnection work on installations damaged by the fire, this will only be carried out after the submission of a Licensed Electrician Certification (LEC) to the Company.

For any questions or to contact HEDNO, please call 800 400 4000. Our line is available 24/7 and the call is free of charge.

Athens
13 August 2024

Press Office