

PRESS RELEASE**New upgraded online service for Medium Voltage Customers**

HEDNO would like to announce a new upgraded online service for Medium Voltage customers, through which they gain access and a detailed overview of their metering data.

More specifically, by registering with the online services offered by HEDNO on its website at <https://apps.deddie.gr/rps/registration.html>, Medium Voltage customers gain access to the metering data of their accounts, with multiple monitoring and analysis options.

Indicatively, it should be mentioned that, through the new service, they can monitor the consumption of their account with an analysis every 15 minutes or even hourly and to store the relevant data in processable files. Moreover, they gain access to the records of registered readings for a time period starting from the previous day up to two years before the current date.

Identification in the new service shall be carried out with the VAT Registration No., facilitating thus customers, in particular large ones, who can now match a number of Medium Voltage accounts belonging to them with a single registration.

The new application has been created entirely by HEDNO personnel and is part of the broader strategic planning for quicker digitalization of its provided services.

The development of new digital tools that facilitate and optimize the management of energy consumption of HEDNO customers is a long-standing commitment of HEDNO, in the context of the continuous effort to upgrade their service.

Athens, April 27, 2020**Press Office**