



## PRESS RELEASE

### **HEDNO presented to RAE a new innovative solution for the digitalization of reading works**

CEO Mr A. Manos and the General Manager of Network Development and Operation Mr I. Menegatos presented to the President of the Regulatory Authority for Energy Mr N. Boulaxis, the two members of the plenary session Mr S. Anagnostopoulos and Mr Th. Zervos and other executives of the Authority, at the central offices of the Company, the new innovative solution that digitalizes the reading works for electricity supplies.

It is a crucial project for the modernization and the digitalization of HEDNO, since reading procedures are gradually upgraded.

More specifically, the new solution includes readings with modern mobile devices that incorporate the advantages provided by new technologies (certified visit, downloading coordinates, photographs etc.) and automating the whole process.

The new method for reading and managing cut-offs and restorations will very soon improve the time needed for satisfying requests and all services provided to the citizens and the supplier of electricity.

At the same time, the gradual implementation of the new modern reading method will eliminate any problems that may arise due to delays in receiving meter readings.

HEDNO will soon be presenting the new solution to electricity suppliers as well. Until September this year, 80% of the areas across Greece will have implemented the method and until the end of the year across the whole country.

**Athens, 5 March 2020**

**Press office**