

Press Release

HEDNO's monthly metering program is progressing at a rapid pace

Within a period of at least four months since that start of the monthly metering program, HEDNO announces that 53% its supplies across the country have been integrated into the monthly metering schedule.

The total number of these supplies corresponds to 73% of the total energy consumed in our country (in kWh). HEDNO estimates that at the end of next month, the supplies under monthly metering will rise to 65% (corresponding to 85% of the total energy consumed), and by the end of July to 100%.

Please note that large urban and semi-urban centers, such as Athens, Piraeus, Volos, eastern Thessaloniki etc. are higher priority and have therefore already been included in the monthly program. In Attica, 87% of the supplies, corresponding to 90% of the consumed energy in the region, have already been integrated.

The Minister of Environment and Energy, Mr Thodoros Skylakakis, stated: "The monthly metering of electricity consumption is included in the initiatives we are launching at the Ministry of Environment and Energy for reducing energy costs for consumers. To this end, HEDNO implements a relevant program which is currently in progress, offering two major benefits: reducing electricity thefts and facilitating the management of electricity consumption by consumers".

HEDNO's CEO Mr. Tassos Manos, noted: "With improved customer support services as a top priority amid the existing challenges and dynamic growth of the Greek energy market, HEDNO has swiftly incorporated new human resources to execute metering tasks. Additionally, the organization has upgraded its information systems and equipment, and adapted all internal procedures and operations to achieve this objective."



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The benefits of the transition to monthly metering are multiple. These are the main ones:

-More accurate invoicing for all supplies, since the metering of consumption is now conducted on a monthly basis;

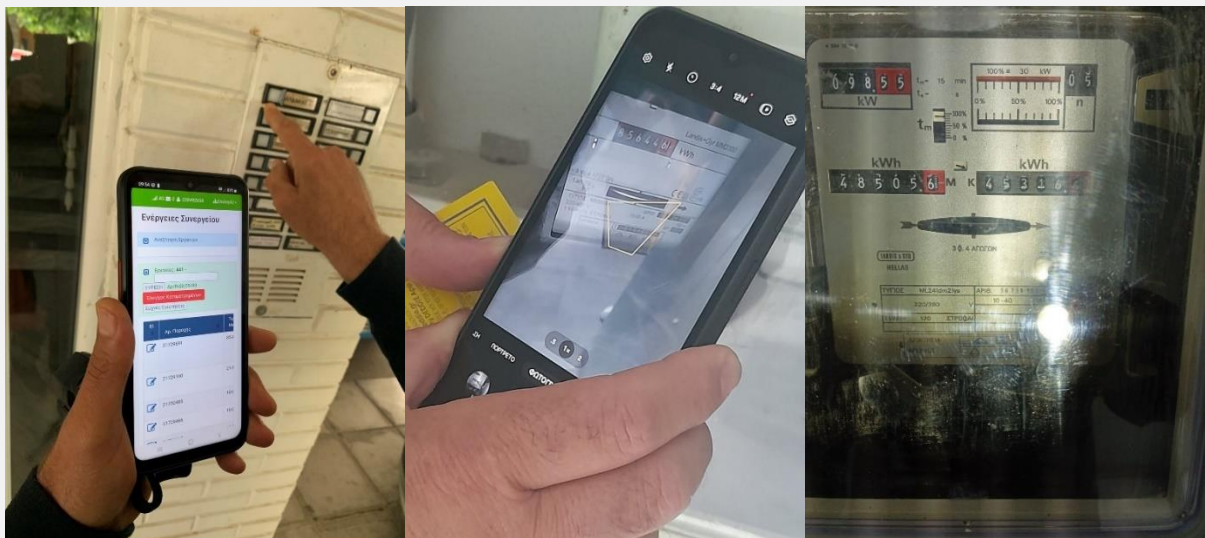
-More flexibility for suppliers, since monthly consumption figures enable changing/modifying invoices depending on the customers' needs.

-The reduction of electricity thefts, which burden all reliable customers, is a key benefit. Monthly checks will make it easier for both HEDNO's units and partnering contractors to identify and prevent such incidents in advance.

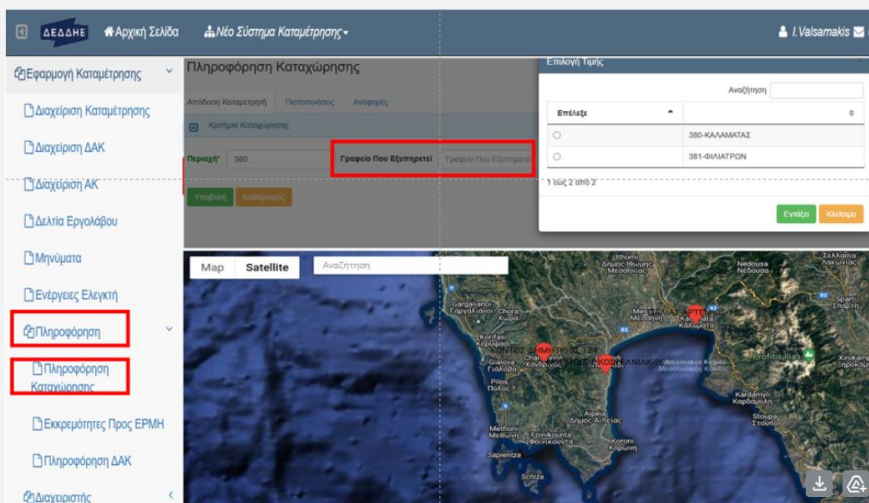
*For faster implementation of the monthly metering program, HEDNO has used mobile phone devices which are connected to an information system platform and enable entering readings in real time per AREA/SUPPLY/METER.

A FEW PHOTOS FROM THE FIELD (WORKS and METER READINGS)

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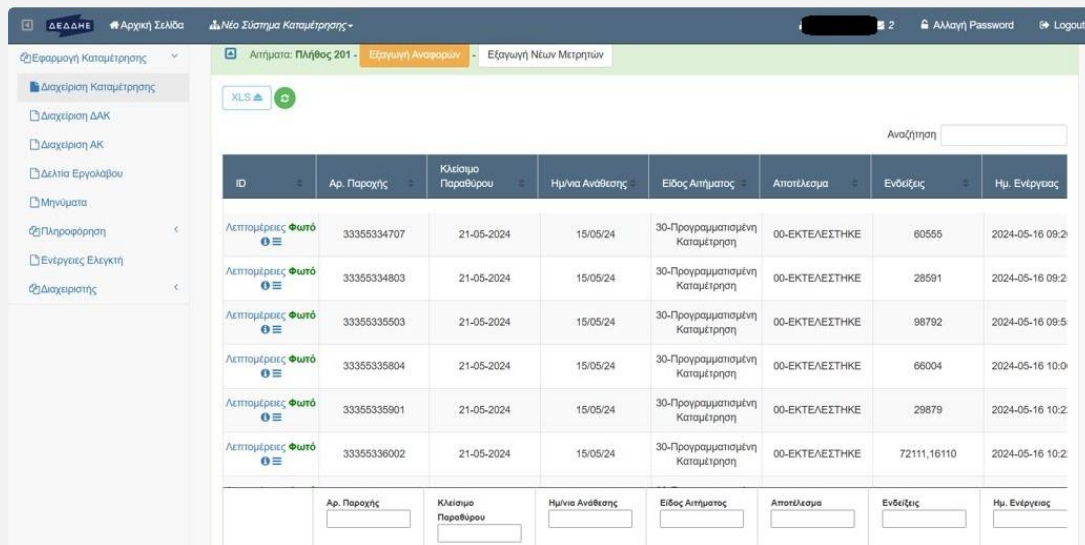


DETECTING METER LOCATIONS





HEDNO



The screenshot shows a web application interface for metering management. The browser address bar indicates the URL is [deddie.gr](#). The page title is "Νέο Σύστημα Καταμέτρησης". The main content area displays a table with the following columns: ID, Αρ. Παροχής, Κλείσιμο Παραθύρου, Ημέρα Ανάθεσης, Είδος Αιτήματος, Αποτέλεσμα, Ενδειξες, and Ημ. Ενέργειας. The table contains six rows of data, all with the status "00-ΕΚΤΕΛΕΣΤΗΚΕ".

ID	Αρ. Παροχής	Κλείσιμο Παραθύρου	Ημέρα Ανάθεσης	Είδος Αιτήματος	Αποτέλεσμα	Ενδειξες	Ημ. Ενέργειας
Λεπτομέρειες Φωτό	33355334707	21-05-2024	15/05/24	30-Προγραμματισμένη Καταμέτρηση	00-ΕΚΤΕΛΕΣΤΗΚΕ	80555	2024-05-16 09:2
Λεπτομέρειες Φωτό	33355334803	21-05-2024	15/05/24	30-Προγραμματισμένη Καταμέτρηση	00-ΕΚΤΕΛΕΣΤΗΚΕ	28591	2024-05-16 09:2
Λεπτομέρειες Φωτό	33355335503	21-05-2024	15/05/24	30-Προγραμματισμένη Καταμέτρηση	00-ΕΚΤΕΛΕΣΤΗΚΕ	98792	2024-05-16 09:5
Λεπτομέρειες Φωτό	33355335804	21-05-2024	15/05/24	30-Προγραμματισμένη Καταμέτρηση	00-ΕΚΤΕΛΕΣΤΗΚΕ	66004	2024-05-16 10:0
Λεπτομέρειες Φωτό	33355335901	21-05-2024	15/05/24	30-Προγραμματισμένη Καταμέτρηση	00-ΕΚΤΕΛΕΣΤΗΚΕ	29879	2024-05-16 10:2
Λεπτομέρειες Φωτό	33355336002	21-05-2024	15/05/24	30-Προγραμματισμένη Καταμέτρηση	00-ΕΚΤΕΛΕΣΤΗΚΕ	72111,16110	2024-05-16 10:2

Athens,
24 May 2024

Press Office