

The Licensed Electrician Certification is required for the consumers' safety

HEDNO would like to clarify that the reason that the electricity supply of an elderly lady in Thessaloniki was disconnected was that said customer had not submitted the Licensed Electrician Certification which certifies **the safety of the indoor electrical installation at her property.**

The importance and significance of the repeated inspections of indoor electrical installations are once again stressed, as they are linked to the safety and integrity of people and properties; said inspections **are carried out to protect the consumers from existing risks (electric shocks, fire etc)** that have not been fully prevented to date and in some cases have led to loss of life.

For these reasons and for their protection, the property owners should, at their own initiative and responsibility, proceed at regular intervals, as set out in the applicable law, with the inspections of their indoor electrical installations and receive a new Licensed Electrician Certificate. Indicatively, houses must be inspected every 14 years, business premises every 7 years and outdoor installations every year etc.

Furthermore, a new Licensed Electrician Certificate must be issued following an inspection if the use of the property changes, the electrical installation is extended or the agreed voltage is modified and also following severe damages due to force majeure incidents etc.

HEDNO is obliged by law (Law 4483/1965 - Government Gazette 118A/1965, Ministerial Decision Φ.75/1816/88/27.02.2004 - Government Gazette 140B/2004, Ministerial Decision 41392/3281/20.07.1976 Government Gazette 965B/1976) to disconnect the supply of electricity if it has not been inspected again for safety reasons. The Company informs the property owners whose Licensed Electrician Certificate is not valid anymore by sending a letter, giving them a big period of time (up to six months) to submit said certificate, stressing that if it is not submitted up to the deadline, the Company is obliged by law to disconnect the electricity supply without further notice.

To facilitate the consumers, HEDNO provides an on-line application at the e-address: <https://apps.deddie.gr/LicensedElectricianCertification/>, which allows the property owners or users to be informed about the expiry date of their Licensed Electrician Certificate at the Company's files, which means to be informed whether the Licensed Electrician Certificate is valid or has expired or is to expire soon.



Finally, HEDNO would like to express its apology for the inconvenience caused to the elderly lady, stressing that it was required by law on the consumers' safety to disconnect her electricity supply and was not lack of social sensitiveness as the Company has repeatedly proven in practice its support to socially vulnerable and sensitive groups.

Athens, September 18, 2019

Press Office