



Announcement

## HEDNO alerts consumers against scams

HEDNO would like once again to draw consumers' attention to avoid scams by crooks who pretend to be employees/representatives of the Company, in order to get their personal information as well as information on their personal bank accounts (IBAN, etc.).

Because of its nature and business, HEDNO is not in any way involved with electricity invoicing issues and/or the procedure for providing financial relief for electricity bills (power pass).

We therefore stress that no HEDNO employees or representatives shall contact electricity consumers for issues pertaining to electricity supply transactions. Please also note that no HEDNO employee or representative asks and shall ever ask consumers for their bank account details (e-banking, IBAN, etc.) over the phone or via messaging apps (viber, etc.).

Athens,  
Wednesday, September 13, 2023

Press Office