

Press Release

HEDNO calls attention to the safe reconnection of power supply for home and business accounts at the affected areas

After completion of the power supply re-connection works at the Medium Voltage Network in the areas affected by Daniel storm and intensification of the restoration works at the Law Voltage supplies, HEDNO calls attention to all consumers whose homes or businesses have flooded to carefully check that all indoor facilities are operating properly and safely.

To make sure that all buildings are safely reconnected to power supply, internal facilities and all components (must be operating properly (panel line, meter, earthing) must be operating properly.

These checks are therefore strictly necessary, since random and unchecked reconnections may result in heavy risk to human life such as electric shock, fire and/or device damages.

For cases where HEDNO has to perform works for re-connection, these shall be carried out after the issuance of the Licensed Electrician Certification (LEC) which must be submitted to the Company by the interested parties. The cost of the relevant LECs is covered by the State, following relevant announcement that will be issued by the competent Ministries.

To facilitate the submission of requests by consumers who were affected by the storm and to prioritize their re-connection to the network, HEDNO offers the option to submit LEC's online at the following link:

https://apps.deddie.gr/ccrWebapp/newccticket.html?type=1031

For any questions or correspondence with HEDNO you can call 800 400 4000 24/7, free of charge.

Athens,



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Press Office