

## PRESS RELEASE

## Clarifications on the Operation of the Audio-Frequency Remote Control System of Lesvos electricity system

On June 1, 2019, around 5:50 AM there was a fault in the audio-frequency remote control system of Lesvos electricity system. As a result, there were issues with turning street lighting on and off and the activation-deactivation of the consumers' reduced and special tariffs.

HEDNO would like to express its sympathy towards its consumers for the inconvenience and thank them in advance for their understanding; its crews make all possible efforts to reduce such inconvenience to the minimum.

HEDNO ensures the consumers that there will not be extra charges for them due to non activation of of their reduced tariffs and that there will be rational corresponding charges from their non-activation.

**Athens, June 12, 2019** 

**Press Office**