

Press Release

Update on the response to the damages caused by the snowstorm "ELPIDA"

HEDNO continues to release updates for the public regarding the progress of the restoration of the damages caused to the Electricity Distribution Network by the snowstorm "ELPIDA" and would like to note that crews continue to work intensively until this hour, with the aim to restore electricity supply for all citizens.

More specifically, the restoration of damages to the main Medium Voltage lines has been completed in all areas.

At this time, all efforts are currently focused on the restoration of individual electricity supply problems, as, following the end of works on the main MV lines, limited sporadic faults in the Low Voltage lines are also identified.

The effort for the restoration of the last individual supply will continue throughout the night, however it should be noted that crews face many difficulties accessing the locations of the damages, as the vast majority do not concern central roads but smaller roads that have not been cleaned yet.

We would like to remind you that consumers who still face electricity supply problems are kindly requested to contact HEDNO immediately by phone at 800 400 4000, 11500 or 2111900500 or report it immediately via the MyDEDDiE application from their mobile phone (Android and iOS) or via a computer at the HEDNO website Online Fault Report (deddie.gr).

Athens
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Press Office