

Press Release

Newest update on the response to the damages caused by the snowstorm "ELPIDA"

HEDNO continues to release updates for the public regarding the progress of the restoration of the damages caused to the Electricity Distribution Network by the snowstorm "ELPIDA" and would like to note that crews continue to work intensively until this hour, with the aim to restore electricity supply in all areas.

More specifically, at this time, work continues intensely in 4 lines in the areas of Kato Souli, Grammatiko, Schinia and Pikermi. At the same time, crews continue restoration works on a number of individual faults in various areas of Attica.

It should be noted that on Monday, January 24th, the bad weather caused electricity supply problems for about 200,000 households, while at this time the damages to the Network affect the electricity supply of about 3,000 households.

Finally, in order to ensure that the electricity supply has been restored for all households, consumers who still face electricity supply problems are kindly requested to contact HEDNO immediately by phone at 800 400 4000, 11500 or 2111900500 or report it immediately via the MyDEDDiE application from their mobile phone (Android and iOS) or via a computer at the HEDNO website [Online Fault Report](https://www.deddie.gr) ([deddie.gr](https://www.deddie.gr)).

Athens
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Press Office