

Press Release

Update on the response to the damages caused by the snowstorm "ELPIDA"

HEDNO continues to release updates for the public regarding the progress of the restoration of the damages caused to the Electricity Distribution Network by the snowstorm "ELPIDA" and would like to note that crews continue to work intensively until this hour, with the aim to restore electricity supply in all areas.

In Attica, the damages are repaired in 8 lines, with most of the outstanding issues currently affecting areas of Eastern Attica.

As far as the islands are concerned, all the faults have been repaired except for some settlements in the area of Sfakia due to a new heavy snowfall that hit the area this afternoon.

The works for the restoration of the electricity supply of the settlements of Atalanti have been completed.

Therefore, and taking into account all the above information, from yesterday until this hour, the electricity supply has already been restored in 95% of the areas of Attica that were facing electricity supply problems due to damages to the Network due to bad weather.

Finally, in order to ensure that the electricity supply has been restored for all households, consumers who still face electricity supply problems are kindly requested to contact HEDNO immediately by phone at 11500 or 2111900500 or report it immediately via the MyDEDDiE application from their mobile phone (Android and iOS) or via a computer at the HEDNO website Online Fault Report (deddie.gr).

1



Athens 25 January 2022

Press Office

2