



Press Release

HEDNO would like to draw the attention of citizens to fallen cables and damaged poles due to the snowstorm "ELPIS"

HEDNO, in the context of providing comprehensive and continuous information to the public, would like to announce that all its human resources are mobilized for the fastest possible restoration of the damages caused to the Network by the snowstorm "Elpis".

HEDNO would like to draw the attention of all citizens in case they spot any damage to the Network (fallen cables, poles, etc.); they should **stay away and not come in contact** but call 11500 or 2111900500 or report it via the MyDEDDiE app application on Android and iOS from their mobile phone or via a computer at the HEDNO website [Online Fault Report](https://deddie.gr) (deddie.gr).

Athens  
25 January 2022

Press Office