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## PRESS RELEASE

### **New HEDNO online application for electric vehicle charging infrastructure connections**

With the aim of providing the most direct, fast, and efficient service to all citizens and further promoting electro-mobility, the Ministry of Environment and Energy, in collaboration with HEDNO, presents the new application for submitting applications for electric vehicle charging infrastructure connections to the following e-mail address: <https://apps.deddie.gr/ElectricMobility/>.

As part of HEDNO's commitment to the digitization of its services and its complete transformation into a modern customer-centric Network Operator company, the Operator now enables citizens to fully process their application for an electric vehicle charging infrastructure connection online. With simple steps, they can now submit their application for connecting the necessary infrastructure, either to a new supply or to an existing one.

This initiative, which was consistently implemented by HEDNO, will contribute to the further development of electro-mobility and will allow the recording of all charging infrastructure connected to the network, as provided by Law 4710/2020 for the promotion of electro-mobility.

The main benefits of submitting applications through the support application are:

- The digital submission of the application and supporting documents, without requiring the physical presence of the applicant in a HEDNO location
- Faster and easier completion of the application thanks to the dynamic presentation of the fields to be filled in and the information required based on the choices made during the process
- Control of the accuracy of the information entered at the stages of the process, in order to avoid the submission of incorrectly completed applications.

- The ability to collect digital data for the connection of charging infrastructure by HEDNO at a central level, thus allowing better network management, but also the planning of targeted interventions and the implementation of innovative technological solutions in the future.

**Alexandra Sdoukou**, the Secretary-General for Energy & Mineral Resources, said: *“Promoting electro-mobility is a priority of the Greek Government for the transition to a new era of sustainable and cleaner mobility. The new HEDNO digital service facilitates the citizens so that they can submit their application for an electric vehicle charging infrastructure connection, in a simple and fast way, completely online, eliminating the handwritten application and the personal presence at a HEDNO branch. The Ministry of Environment and Energy facilitates and actively supports the digitization of the HEDNO services, in order to offer a higher level of support to the citizens”.*

**Tasos Manos**, the HEDNO CEO, stated: *“HEDNO is on full alert and ready to support the State's effort to develop electro-mobility, implementing all the interventions necessary for a direct, easy and efficient connection of the charging infrastructure to the Network”.*

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