

ANNOUNCEMENT

<u>Procedure for the safe reconnection to electricity of buildings and</u> facilities at the areas that have been affected by the recent fires

As part of its coordinated efforts for the quick restoration and the safe reconnection to electricity of all residencies, businesses and other facilities that have been affected by the fires in the areas of Attica, Evoia and the Peloponnese, HEDNO would like to announce that reconnection shall take place immediately for facilities which have obviously remained intact (residencies, buildings and rural facilities which have not suffered damages).

However, for cases in which the electricity supply infrastructure has been damaged due to the fires, and in order to ensure safety, HEDNO issues the following clarifications regarding their internal electricity infrastructure for all properties that fall under this category:

- When meter or supply cable replacement is required, this shall be carried out by HEDNO free of charge.
- For cases in which, following a check by a private electricity installer, there is a need for minor intervention in the panel meter line or the grounding or other part of the internal electricity installation, reconnection shall be carried out after submitting an Installer Solemn Declaration.
- For cases in which, following a repetition of check, extensive or major damages in the internal electricity installation have been found, reconnection shall take place after issuing an Installer Solemn Declaration which shall display the temporary panel that will be installed only and in order to implement the works for the restoration of the damages on the installation. In these cases, after the completion of the works, the interested party shall submit to HEDNO the Installer Solemn Declaration for the entire new internal electricity installation of the property.

To help with the procedure of these applications and properly prioritize their processing, HEDNO has enabled **online applications** (Application Category: Contact Applications, Subcategory: Fire-affected Customers). Applications can be accompanied by any documents in the form of electronic attachment.

• More specifically, for all cases that require restoration and an Installer Solemn Declaration, this can be attached on the application submitted online,



provided that within 2 months, the applicants send the original document to the competent HEDNO department. Alternatively, it can be submitted to the crew that will attend the property upon scheduled appointment to reconnect it to the electricity system.

You are reminded that the institutional framework advises the re-checking of electricity facilities and installations after natural disasters such as floods and fires.

Athens, 11 August 2021

Press Office