



ANNOUNCEMENT

The Hellenic Electricity Distribution Network Operator (HEDNO) announces that due to technical problem a malfunction is caused in the reception of indications in part of consumers' Low Voltage power supplies.

HEDNO makes any possible effort for the most rapid and immediate resolution of the problem, however, informs the public that it is obliged, according to the existing legislation, to proceed to the estimation of customers' consumption based on the historical data of the equivalent time period of the previous year.

Based on the best service provision to the public, HEDNO also informs that the possibility is provided to all customers for registration of the meter indications with one of the ways mentioned below:

- Visit to HEDNO offices (99, Karditsis str and Amorgou str. in Larisa).
- By phone dialing 2410 623001-5 or 10410, or electronically through the company website (www.deddie.gr) within five (5) days from the date mentioned at the back page of the bill under the table with the meter indications.

Thank you for your understanding.

FROM HEDNO/LARISA AREA